

Hygiene Supervisor Proposal

JR&Co are here to support your back to school, term time plans and requirements. Not only do we and will we continue to deliver a cleaning service that ensures your site is presented to the highest standard; through our Hygiene Supervisors, we will support the logistics of your return whilst maximising hygiene and sanitisation standards for your teachers and pupils throughout each working day.

Julius Rutherfoord have been practising the science of touch point cleaning since 1999 when we started cleaning our first school. In 2009 we were able to prove the effectiveness of this approach when we commenced cleaning 26 schools in the London Borough of Merton.

In the years prior to us cleaning these schools on average 20% of the schools had Norovirus outbreaks every winter. Since the outset of our contract, over 12 years ago, not a single school has had an outbreak of Norovirus.

In applying the same practices to combatting Coronavirus, we have created the Hygiene Supervisor role to maximise our support to your Property and Facilities Management team, teachers and pupils.

Fundamentally, the role blends the worlds of high-end hospitality and cleaning. Additionally, the Hygiene Supervisors will become a critical extension to your Property and Facilities Management teams. They will provide absolute peace of mind, comfort and reassurance to your stakeholders. Further benefits include:

Element	Benefit
Providing continually visible sanitisation services	Staff will be at ease in their working environment and a safe operational space will be created
Regular touch point cleaning	Minimising contamination points across site, ensuring ultimate protection
Hygiene audits and swab testing	Ensuring that cleanliness and hygiene standards are at a continually high standard
Monitoring staff movements	Maximise the effect of our sanitising regime based on your unique environment
Alignment with your Property and Facilities Management team	Supporting your staff to adhere to all relevant Covid guidelines and best practice
Workplace management	Implementing best practice from the experience we have gained across our 300+ client sites

We already deliver similar services to several of our education clients by providing over 2,100 weekly hours, at over 40 premises. It's though our approach to excellence and development of best practice that we have been able to guarantee the safety of all site users, minimise Covid outbreaks and provide a continually positive learning and working environment.

It's this positive impact, combined with continued learnings from delivering these services in high footfall, dynamic and critical environments that underpins this offer.

Verifying the quality of our output, our client at West Thames College commented:

"I just wanted to take the opportunity to say a very big 'THANK YOU' to you and all of your team for all the cleaning services they have provided in the LRC throughout the Autumn Term. They have helped to ensure that the LRC always looks clean and tidy as well as making it a safe environment to work in with regards to the issue of COVID.

I usually see members of the cleaning team first thing in the morning and during the day and they are always friendly and willing to help and have also assisted when I have had some specific requests for cleaning that needed to be dealt with immediately.

On my behalf can you please pass on my message of thanks and wish them all a healthy and prosperous New Year"

Shaun Dale, Estate Manager

The Hygiene Supervisor role and responsibilities vary greatly from a traditional morning, evening or daytime cleaner/supervisor role. To provide our clients with high calibre Hygiene Supervisors, we only employ individuals with the following key skill sets:

- Have a solid understanding of English, are high end customer service experienced and trained and feel comfortable in interacting with client stakeholders
- Are knowledgeable of cleaning strategies and will implement best practice sanitisation techniques to maximise the positive output of our services
- Are smart and well presented, thereby representing your brand and culture in a continually positive manner
- Will take ownership of situations by being approachable and proactive around implementing and managing best practice, ensuring that your return to work plans and policies are constantly adhered to.

Each Hygiene Supervisor will be trained to a high standard, enabling them to immediately become an integral element of your site team. The training delivered will include:

Element	Benefit
BICSc LTP	Fully compliant with best practice cleaning
BICSc Dusting, wiping, suction cleaning & mopping	
Health & Safety Induction	Ensuring that all activities are completed correctly and that your workspace is a safe environment

Safeguarding Children - Advanced	To ensure we play our part in to promoting the welfare of children and protecting them from harm
Enhanced Touchpoint Cleaning	Guaranteeing the highest standards of cleanliness to all potential contamination points
Rapid Testing: Testing Process Overview	All testing compliant with industry best practice and rapid results providing for verification of a Covid negative workplace
Rapid Testing: PPE & Infection Control	
Rapid Testing: Onsite run through	
Infection prevention & control	Ensuring that all stakeholders are continually protected and that the workspace is continually safe to operate in
COVID-19 Awareness	To work with your Property and Facilities Management team to understand how to deliver and develop the sanitisation regime to minimise the risk of a Covid outbreak on your site
ATP Cleaning Verification (Healthcare Cleaning Verification System Hygiena - Rapid Solutions for Hygiene Monitoring)	Using bioluminescence technology to identify and measure adenosine triphosphate, enables us to scientifically understand, in seconds, the cleanliness standards across any surface. Knowing how 'clean' your site is enables us to rapidly react to any viral outbreaks, thereby continually protecting your stakeholders. This system can be introduced to your site for a nominal extra charge.
Electrostatic sanitisation (Clorox Total 360 BCHS (bunzlchs.com))	To facilitate the delivery of rapid sanitisation services in the event of a positive Covid test being received on site. Delivered for a small extra charge, the Clorox 360 system delivers a rapid, full sanitisation, removing virus from all services in a highly efficient manner.
Hygiene Auditing	To ensure that our team remain on top of the sanitisation requirements required, ensuring that the site is continually safe for your stakeholders to operate in
COVID-19 Marshall	Enabling our team members to work seamlessly alongside your PFM team, to deliver best practice Covid guidance to your stakeholders and to ensure a Covid compliant site always

Site Induction	To ensure that our staff are completely familiar with your site and deliver sanitisation services which complement your site dynamic
World Host	Industry leading customer service training to ensure that our Hygiene Supervisors are truly seen as an extension of your brand and Property and Facilities Management team

The Hygiene Supervisor(s) allocated to your site will be managed within our core operational structure. This guarantees consistency of management approach and facilitates the continued development of our operational relationship with you.

We understand the challenge facing many schools in rolling out mass testing, as per the government guidelines. To support this our Hygiene Supervisors are trained to work alongside you in meeting these requirements, ensuring a seamless testing structure is implemented. Support can include overseeing and administering teacher and student testing, managing teacher/student flows and social distancing around testing facilities, the set up and take down of testing facilities, the disposal of used testing kits and the continual sanitising of testing areas. By working alongside you and through supporting your approach, we can relieve pressure on your teams and ensure a robust testing strategy is implemented.

Pricing for the service is based on two distinct options.

Contract Variation/New Contract Option:

- The Hygiene Supervisor will be a permanent member of the site team and will accrue rights in contract in line with any other permanent member of staff
- The Hygiene Supervisor will work to specific hours that best work for achieving your aims
- Should any change to the Hygiene Supervisor service be required, this will be in line with our contractual terms and conditions

Fully Flexible Option:

- The Hygiene Supervisor can be instigated and removed from site with only 72 working hours' notice
- JR&Co will take on all responsibility for employee costs, including redundancy, should this situation arise
- The same or equivalently skilled individual will be provided to site, when requested

Through our conversations across our client base, it is felt that we may not truly return to pre-Covid normal world until well into 2022. The implementation of JR&Co's Hygiene Supervisors, from the moment of return, will not only smooth your transition back but will ensure that you can achieve your aims and protect your stakeholders from day 1.

Please contact Caroline Hutchins, Operations Director, or Nick Rastelli, Sales & Marketing Director, now to discuss your Hygiene Supervisor requirements.