

Hygiene Specialist Proposal

JR&Co are here to support your back to work plans and requirements. Not only will we continue to deliver a cleaning service that ensures your site is presented to the highest standard; through our Hygiene Specialists, we will support the logistics of your return whilst maximising hygiene and sanitisation standards for your stakeholders throughout each working day.

Our client, Cushman & Wakefield, have detailed several changes to the workplace that they expect to occur in the 'new normal'. This information is based on a survey of over 40,000 professionals and is featured in their "The Future of the Workplace" publication:

- The office has a new purpose - The purpose of the office will be to provide inspiring destinations that strengthen cultural connection, learning, bonding with customers and colleagues, and foster creativity and innovation
- The six readiness essentials – Prepare the Building; Prepare the Workforce; Control Access; Create a Social Distancing Plan; Reduce Touch Points and Increase Cleaning; Communicate for Confidence
- Workplace Hygiene - Encourage good personal hygiene and infection control practices when employees are in the workplace
- Regular housekeeping - In open work environments, increase the frequency of cleaning and disinfecting frequently touched surfaces, equipment and other surfaces in the workplace

Heeding C&W's views combined with the expressions of the professionals that have been surveyed; we have created the Hygiene Specialist role to maximise our support to you and your site users.

Fundamentally, the role blends the worlds of hospitality and cleaning. Their function will provide absolute peace of mind, comfort and reassurance to your stakeholders. Further benefits include:

Element	Benefit
Providing continually visible sanitisation services	Staff will be at ease in their working environment and a safe operational space will be created
Regular touch point cleaning	Minimising contamination points across site, ensuring ultimate protection
Alignment with your Property and Facilities Management team	Supporting your staff to adhere to all relevant Covid guidelines and best practice

We already deliver similar services to several of our education and corporate clients by providing over 2,100 weekly hours, at over 40 premises. It's though our approach to excellence and development of best practice that we have been able to guarantee the safety of

all site users, minimise Covid outbreaks and provide a continually positive learning and working environment.

It's this positive impact, combined with the learnings from delivering these services in high footfall, dynamic and critical environments that provides the basis of this offer to our corporate services clients.

Verifying the quality of our output, our client at The Institute of Cancer Research commented:

"I have nothing but praise for all JR&Co staff.

The teams have been a compliment to the ICR throughout this pandemic and have gone above and beyond their duties to assist with organising touch point cleaning to helping move furniture, putting up Covid notices and much more. Everything we have requested they have delivered swiftly.

Advice and support from senior management, Andy and Mike has been excellent. The customer service team, finance, team leaders, managers and especially the staff on the ground carrying out the works has been superb.

It is such a pleasure to work with such a professional company who cares about their customers. Thank you"

Mandy Tee, The Institute of Cancer Research

The Hygiene Specialist role and responsibilities vary greatly from a traditional cleaning or typical daytime janitor roles. To provide our clients with high calibre Hygiene Specialists, we only employ individuals with the following key skill sets:

- Have a solid understanding of English and can converse with stakeholders if required
- Are knowledgeable of cleaning strategies and will implement best practice sanitisation techniques to maximise the positive output of our services
- Are smart and well presented, thereby representing your brand and culture in a continually positive manner

Each Hygiene Specialist will be trained to a high standard, enabling them to immediately become an integral element of your site team. The training delivered will include:

Element	Benefit
BICSc LTP	Fully compliant with best practice cleaning
BICSc Dusting, wiping, suction cleaning & mopping	
Health & Safety Induction	Ensuring that all activities are completed correctly and that your workspace is a safe environment
Safeguarding Children - Basic	To ensure we play our part in to promoting the welfare of children and protecting them from harm

Enhanced Touchpoint Cleaning	Guaranteeing the highest standards of cleanliness to all potential contamination points
Infection prevention & control	Ensuring that all stakeholders are continually protected and that the workspace is continually safe to operate in
COVID-19 Awareness	To work with your Property and Facilities Management team to understand how to deliver and develop the sanitisation regime to minimise the risk of a Covid outbreak on your site
Site Induction	To ensure that our staff are completely familiar with your site and deliver sanitisation services which complement your site dynamic

The Hygiene Specialist(s) allocated to your site will be managed in line with your existing operational structure. This guarantees consistency of the management approach and facilitates the continued development of our operational relationship with you.

Pricing for the service is based on two distinct options.

Contract Variation Option:

- The Hygiene Specialist will be a permanent member of the site team and will accrue rights in contract in line with any other permanent member of staff
- The Hygiene Specialist will work to specific hours that best work for achieving your aims
- Should any change to the Hygiene Specialist service be required, this will be in line with our contractual terms and conditions

Fully Flexible Option:

- The Hygiene Specialist can be instigated and removed from site with only 72 working hours' notice
- JR&Co will take on all responsibility for employee costs, including redundancy, should this situation arise
- The same or equivalently skilled individual will be provided to site, when requested

Through our conversations across our client base, it is felt that we may not truly return to pre-Covid normal world until well into 2022. The implementation of JR&Co's Hygiene Specialists, from the moment that you return to work, will not only smooth the transition back to the workplace but will ensure that you can achieve your back to work aims and protect your stakeholders from day 1.

Please contact Caroline Hutchins, Operations Director, or Nick Rastelli, Sales & Marketing Director, now to discuss your Hygiene Specialist requirements.