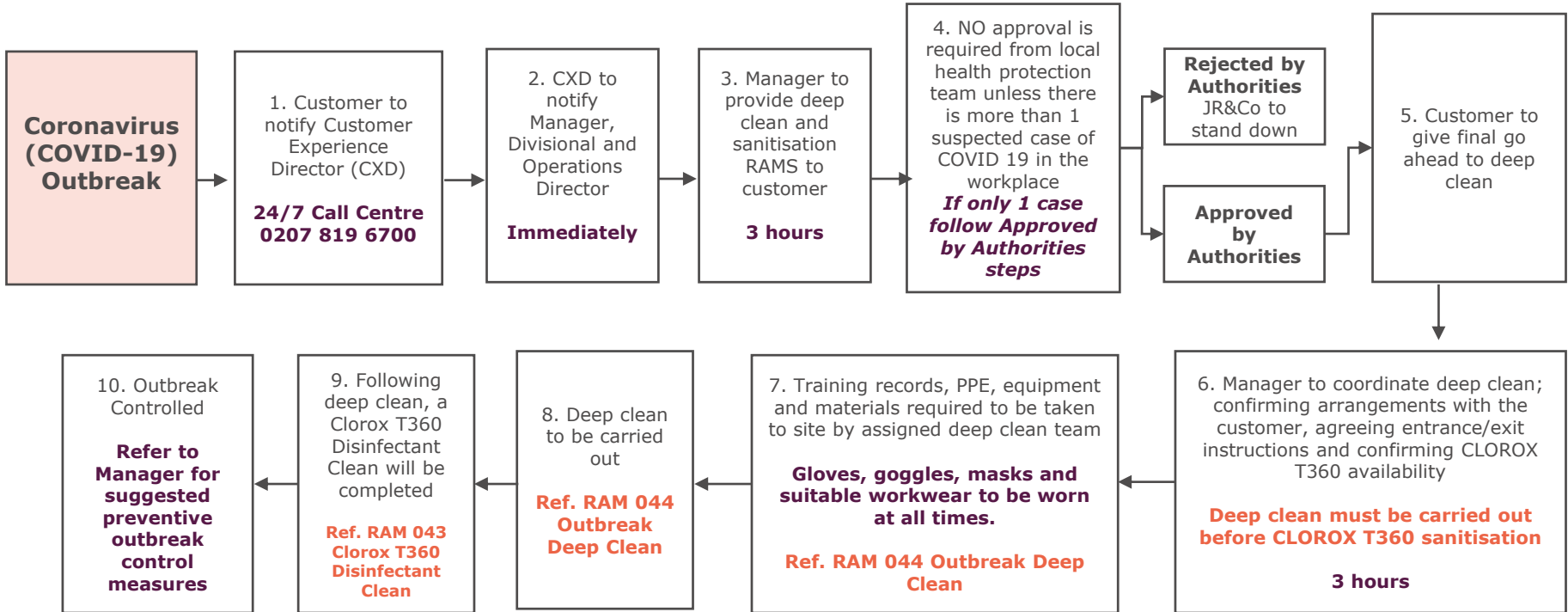


Coronavirus (COVID-19) Outbreak Control Process – *Out of Contracted Cleaning Hours*

The process below outlines the steps to take place should a coronavirus outbreak be confirmed at a client premises outside of cleaning hours:



NHS Test & Trace Service

Workers will be told to isolate because they:

- have coronavirus symptoms and are awaiting a test result
- have tested positive for coronavirus
- are a member of the same household as someone who has symptoms or has tested positive for coronavirus
- have been in close recent contact with someone who has tested positive and received a notification to self-isolate from NHS test and trace.

Workers who are self-isolating because they have symptoms of coronavirus or live with someone who has symptoms of coronavirus, can get an isolation note through NHS111 online.

Workers who are told to self-isolate should share the evidence provided by NHS test and trace to show that they have been told to self-isolate and explain to their employer that this means that they cannot come to work.

Coronavirus (COVID-19) Outbreak Control Process – During Contracted Cleaning Hours

The process below governs the steps to take place should a COVID19 outbreak be confirmed at a client premises during contracted cleaning hours:

